

Coreo

How to Navigate Dental Patients Registry



HMSA, an Independent Licensee of the Blue Cross and Blue Shield Association

Dental Patients Registry

The Dental Patients Registry is a feature within Coreo that allows dental providers and staff visibility into a list of all attributed HMSA patients (OHTH and non-OHTH).



Logging into Coreo

1. Navigate to <https://www.coreohealth.com/Account/Login>
2. Type in the e-mail address associated with your Coreo account and password
3. Click 'Sign In'



The screenshot shows the Coreo login interface. A vertical blue bar on the left side contains three numbered circles: 1, 2, and 3. Circle 1 points to the Coreo logo. Circle 2 points to the 'Email Address' input field. Circle 3 points to the 'Sign In' button.

COREO

Sign In
Email Address

Email Address

Password

Password

Remember Me [Forgot Password?](#)

Sign In

Powered by Lightbeam Health Solutions, Inc.

Navigating to the Dental Patients Registry

Dental Provider Account

If a Coreo account is provisioned as a dental provider, once logged in, the screen will automatically default to the dental provider's 'Dental Patients Registry'.

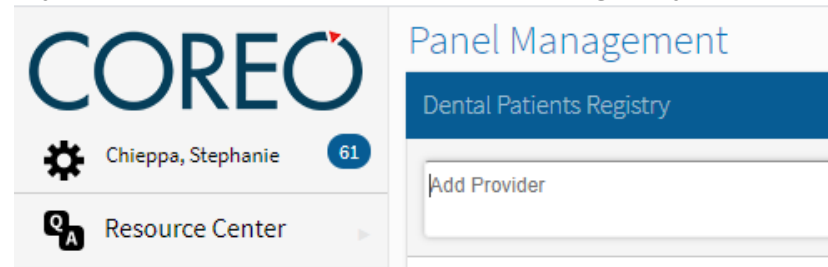
Patient Name	DOB	Gender	Member Id	Contract	Care Gaps	Status	Provider	Last Visit
				Commercial PPO	7			4/14/2020
				Commercial PPO	18			10/17/2019
				Commercial PPO	6			5/21/2020
				Commercial PPO	10			10/21/2019
				Commercial PPO	4			10/2/2019
				Commercial PPO	6			9/11/2018
				Commercial PPO	11			12/27/2019
				Commercial PPO	9			4/1/2020
				Commercial PPO	9			6/8/2020
				Commercial PPO	7			1/31/2020
				Commercial PPO	8			2/18/2020
				Akamai Advantage PPO	8			4/1/2020
				Commercial PPO	11			2/20/2020
				Commercial PPO	13			2/5/2020
				Commercial PPO	12			8/7/2019
				Commercial PPO	27			5/27/2020
				Commercial PPO	6			4/7/2020
				Commercial PPO	7			5/27/2020
				Commercial PPO	4			5/26/2020
				Commercial PPO	10			4/22/2020
				Commercial PPO	4			5/21/2020
				Commercial PPO	3			8/20/2014
				Commercial PPO	1			3/23/2019
				Commercial PPO	9			4/24/2020

Navigating to the Dental Patients Registry

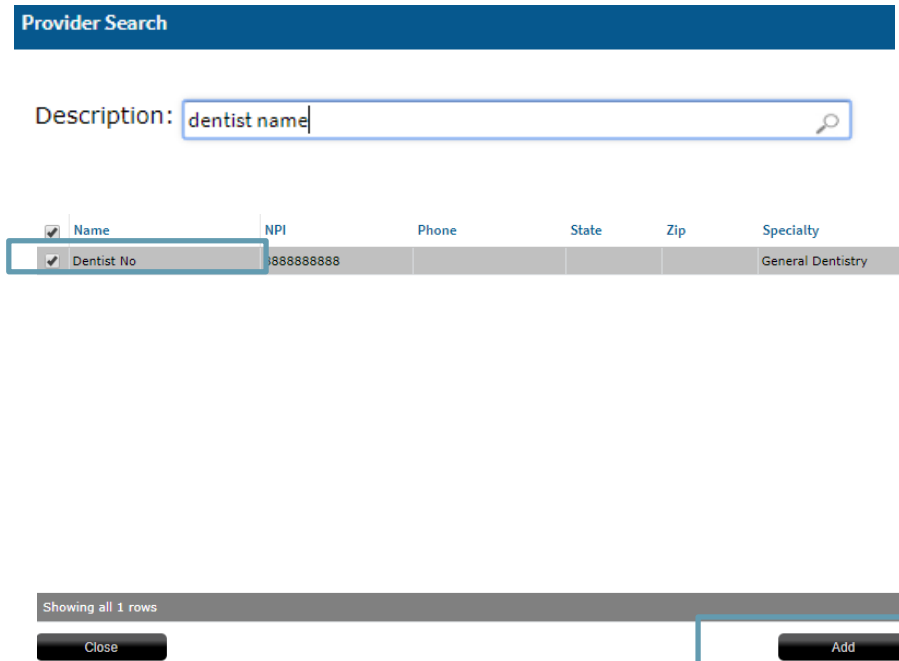
Support Staff Account

If a Coreo account is provisioned as support staff, once logged in, the staff member will be required to search for the provider to have visibility into the 'Dental Patients Registry'.

Step 1 – Click in the 'Add Provider' section



Step 2 – Once the Provider Search box appears, add the provider's first and last name into the 'Description' field and select the 'Enter' key



Step 3 – Select the checkbox next to the provider's name and select 'Add'

Navigating to the Dental Patients Registry

Support Staff Account (Continued)

Once the 3 provider search steps are completed, a staff member will have visibility into the same Dental Patients Registry list as the provider

COREO Panel Management

Dental Patients Registry

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Resource Center

Panel Management

Patient Name	DOB	Gender	Member Id	Contract	Care Gaps	Status	Provider	Last Visit
				Commercial PPO	7			4/14/2020
				Commercial PPO	18			10/17/2019
				Commercial PPO	6			5/21/2020
				Commercial PPO	10			10/21/2019
				Commercial PPO	4			10/2/2019
				Commercial PPO	6			9/11/2018
				Commercial PPO	11			12/27/2019
				Commercial PPO	9			4/1/2020
				Commercial PPO	9			6/8/2020
				Commercial PPO	7			1/31/2020
				Commercial PPO	8			2/18/2020
				Akamal Advantage PPO	8			4/1/2020
				Commercial PPO	11			2/20/2020
				Commercial PPO	13			2/5/2020
				Commercial PPO	12			8/7/2019
				Commercial PPO	27			5/27/2020
				Commercial PPO	6			4/7/2020
				Commercial PPO	7			5/27/2020
				Commercial PPO	4			5/26/2020
				Commercial PPO	10			4/22/2020
				Commercial PPO	4			5/21/2020
				Commercial PPO	3			8/20/2014
				Commercial PPO	1			3/23/2019
				Commercial PPO	9			4/24/2020

Dental Patients Registry List Columns

The screenshot shows the COREO interface for the Dental Patients Registry. The table displays the following columns: Patient Name, DOB, Gender, Member Id, Contract, Care Gaps, Status, Provider, and Last Visit. The data rows show 'Commercial PPO' contracts with varying 'Care Gaps' and 'Last Visit' dates.

Patient Name	DOB	Gender	Member Id	Contract	Care Gaps	Status	Provider	Last Visit
				Commercial PPO	7			4/14/2020
				Commercial PPO	18			10/17/2019
				Commercial PPO	6			5/21/2020
				Commercial PPO	10			10/21/2019
				Commercial PPO	4			10/2/2019
				Commercial PPO	6			9/11/2018
				Commercial PPO	11			12/27/2019
				Commercial PPO	9			4/1/2020

- Patient's Name
- Patient's DOB
- Patient's Gender
- Patient's HMSA Member ID
- HMSA Contract Type
- Care Gaps
- Status
- Provider
- Last Visit

Patient Search

COREO Panel Management
Dental Patients Registry

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Resource Center

Panel Management

Patient Name	DOB	Gender	Member Id	Contract	Care Gaps	Status	Provider	Last Visit
				Commercial PPO	7			4/14/2020
				Commercial PPO	18			10/17/2019
				Commercial PPO	6			5/21/2020
				Commercial PPO	10			10/21/2019
				Commercial PPO	4			10/2/2019
				Commercial PPO	6			9/11/2018
				Commercial PPO	11			12/27/2019
				Commercial PPO	9			4/1/2020

Questions?

For any questions related to this training please contact Dental Network Managers Jessica Chang at 538-8904 or Jessica.Chang@BSHI.NET, or Ellie Kelley Miyahisro at 538-8996 or Ellie.Kelley-Miyashiro@BSHI.NET

Mahalo!