

Coreo

How to View & Print Patient Face Sheet



HMSA, an Independent Licensee of the Blue Cross and Blue Shield Association

Patient Face Sheet

The patient Face Sheet is a useful tool accessible through Coreo providing an at a glance view into your patient's

- Care opportunities and which they are compliant or non-compliant in,
- Current diagnosis,
- Active medications,
- Recent labs,
- Recorded measures/ calculations,
- Last diagnostic testing, and
- Vaccination dates.

Logging into Coreo

1. Navigate to <https://www.coreohealth.com/Account/Login>
2. Type in the e-mail address associated with your Coreo account and password
3. Click 'Sign In'

The screenshot shows the Coreo login interface. A vertical blue bar on the left side of the form contains three numbered circles: 1, 2, and 3. Circle 1 is positioned next to the 'COREO' logo. Circle 2 is positioned next to the 'Email Address' input field. Circle 3 is positioned next to the 'Sign In' button. The form itself has a light blue border and contains the following elements: the 'COREO' logo at the top; the text 'Sign In' and 'Email Address' above the first input field; the text 'Password' above the second input field; a 'Remember Me' checkbox and a 'Forgot Password?' link below the input fields; and a blue 'Sign In' button at the bottom. Below the button, it says 'Powered by Lightbeam Health Solutions, Inc.'

Navigating to Patient Face Sheet

1. Upon logging into Coreo, and navigating to the 'Dental Patient's Registry, Click on a patient name to access the Patient Face Sheet.

Panel Management

Dental Patients Registry

Add Provider

Patient Name	DOB	Gender	Member Id	Contract	Care Gaps	Status	Provider	Last Visit
[Patient Name]	2/9/1929	Male	[Member Id]	Commercial PPO	6		[Provider]	4/27/2020
[Patient Name]	7/8/1940	Male	[Member Id]	Commercial PPO	8		[Provider]	3/9/2020
[Patient Name]	2/2/1942	Female	[Member Id]	Commercial PPO	6		[Provider]	2/3/2020
[Patient Name]	1/11/1960	Female	[Member Id]	Commercial PPO	13		[Provider]	3/7/2020
[Patient Name]	8/8/1959	Female	[Member Id]	Commercial PPO	23		[Provider]	6/12/2020
[Patient Name]	4/28/1956	Male	[Member Id]	Commercial PPO	16		[Provider]	6/12/2020
[Patient Name]	10/19/1956	Male	[Member Id]	Commercial PPO	10		[Provider]	5/28/2020
[Patient Name]	12/16/1944	Male	[Member Id]	Commercial PPO	4		[Provider]	5/27/2020
[Patient Name]	1/2/2008	Female	[Member Id]	Commercial PPO	2		[Provider]	5/30/2017
[Patient Name]	2/21/2006	Female	[Member Id]	Commercial PPO	7		[Provider]	6/5/2020
[Patient Name]	8/26/1984	Female	[Member Id]	Commercial PPO	8		[Provider]	4/6/2020

Showing all 542 rows

Minimize

Navigating to Patient Face Sheet

2. After clicking a patient's name, you will be taken to the patient's Care Gap tab. To view the Face Sheet, click the Face Sheet tab.

The screenshot displays a patient's Care Gap tab in a software interface. At the top, there is a navigation bar with buttons for '<< PREV', 'HMSA MEASURE (91 years)', 'NEXT >>', 'Notes', and 'Close >>'. Below this, patient information is shown: 'Male', 'DOB:2/9/1929', 'Active (WithClaims)', 'Commercial PPO', 'Care Gaps: 6', 'ERG Risk Score : 3.080', 'ATI : 3.960', 'Attach', and 'Time Spent: 0 Min'. A row of navigation tabs includes 'Demographics', 'Contact', 'Automation', 'Physician', 'Contract / Insurance', 'Other', and '+ Expand'. Below the tabs, there is a row of sub-tabs: 'CASES', 'NOTES', 'FACE SHEET' (highlighted with a blue circle containing the number '2'), 'CLINICAL', 'RISK PROFILE', and 'CARE GAPS'. The 'FACE SHEET' sub-tab is active, showing a 'Program Year' dropdown set to '2020', an 'Enter Exclusion' button, a 'Change Status To' dropdown set to 'Select', and a 'Save' button. Below this, there is a table with columns: 'Type', 'Care Opportunities', 'Actions', 'Created', 'Status', and 'R4R Status'. The table contains one row: 'HMSA PTM Measure Program 2020', 'Influenza Vaccine (Adult) (Display Only)', and '4/10/2020', 'New'. The 'Actions' column for this row contains icons for edit, delete, and a person icon with a red 'X'.

Viewing the Patient Face Sheet

3. After clicking the Face Sheet tab, the Face Sheet will populate.

4. Scroll to view details.

5. Click the print icon to print and share with the patient to address open care opportunities (gaps).

The screenshot displays a patient's profile in a healthcare system. At the top, there are navigation buttons: '<< PREV', 'HMSA (91 years)', 'NEXT >>', 'Notes', and 'Close >>'. Below this, patient details are shown: 'Male', 'DOB: 2/9/1929', and 'ID:'. A summary bar includes 'Active (WithClaims)', 'Commercial PPO', 'Care Gaps: 6', 'ERG Risk Score: 3.080', 'ATI: 3.960', 'Attach', and 'Time Spent: 0 Min'. A menu of tabs is visible: 'Demographics', 'Contact', 'Automation', 'Physician', 'Contract / Insurance', and 'Other', with a '+ Expand' button. Below the tabs, a row of navigation buttons includes 'CASES', 'NOTES', 'FACE SHEET' (highlighted with a blue circle '3'), 'CLINICAL', 'RISK PROFILE', and 'CARE GAPS'. A dropdown menu shows 'Selected Face Sheet: Patient Face Sheet'. On the right side, there is a print icon (highlighted with a blue circle '5') and a scrollable content area (highlighted with a blue circle '4'). The content area shows patient information: 'HMSA (M, 91 years)', 'DOB: 2/9/1929', 'Patient #:', 'Ins:', 'PCP:', 'Appt Date:', and 'Appt with:'. It also displays 'ERG Risk Score 3.080' and 'ATI: 3.96'. A legend indicates 'Completed' (green checkmark), 'Not Completed' (red X), and 'Excluded' (dash). A bar chart shows 'Care Opportunities' with a 'Total (5)'. At the bottom, there is a footer: '**** PAYMENT TRANSFORMATION PERFORMANCE MFAS IRECS ****'.

Questions?

For any questions related to this training please contact Dental Network Managers Jessica Chang at 538-8904 or Jessica.Chang@BSHI.NET, or Ellie Kelley Miyahisro at 538-8996 or Ellie.Kelley-Miyashiro@BSHI.NET

Mahalo!