

Coreo

How to View Medical History and Medications



HMSA, an Independent Licensee of the Blue Cross and Blue Shield Association

Medical History and Medications

Medical History and Medications are accessible in Coreo allowing dental providers and their support staff visibility into up to date information pertaining to a patient's medical services.

- Only if a patient has **medical with HMSA**, will dental providers and support staff have visibility into the patient's **medical history and medications**
- If a patient does **not have medical with HMSA**, dental providers and support staff will **not** have visibility into the patient's medical history or medications

Logging into Coreo

1. Navigate to <https://www.coreohealth.com/Account/Login>
2. Type in the e-mail address associated with your Coreo account and password
3. Click 'Sign In'

The screenshot shows the Coreo login interface. A vertical bar on the left side of the page contains three numbered circles: 1, 2, and 3. Circle 1 is positioned next to the Coreo logo. Circle 2 is positioned next to the 'Sign In' heading and the email address input field. Circle 3 is positioned next to the 'Sign In' button. The login form includes the following elements:

- 1** COREO logo
- 2** Sign In heading, Email Address label, and Email Address input field
- Password label and Password input field
- Remember Me checkbox and Forgot Password? link
- 3** Sign In button
- Powered by Lightbeam Health Solutions, Inc. footer text

Navigating to Patient Face Sheet

1. Upon logging into Coreo, and navigating to the 'Dental Patient's Registry, Click on a patient name to access medical history and medications.

Panel Management

Dental Patients Registry

Add Provider

Patient Name	DOB	Gender	Member Id	Contract	Care Gaps	Status	Provider	Last Visit
[Patient Name]	2/9/1929	Male	[Member Id]	Commercial PPO	6		[Provider]	4/27/2020
[Patient Name]	7/8/1940	Male	[Member Id]	Commercial PPO	8		[Provider]	3/9/2020
[Patient Name]	2/2/1942	Female	[Member Id]	Commercial PPO	6		[Provider]	2/3/2020
[Patient Name]	1/11/1960	Female	[Member Id]	Commercial PPO	13		[Provider]	3/7/2020
[Patient Name]	8/8/1959	Female	[Member Id]	Commercial PPO	23		[Provider]	6/12/2020
[Patient Name]	4/28/1956	Male	[Member Id]	Commercial PPO	16		[Provider]	6/12/2020
[Patient Name]	10/19/1956	Male	[Member Id]	Commercial PPO	10		[Provider]	5/28/2020
[Patient Name]	12/16/1944	Male	[Member Id]	Commercial PPO	4		[Provider]	5/27/2020
[Patient Name]	1/2/2008	Female	[Member Id]	Commercial PPO	2		[Provider]	5/30/2017
[Patient Name]	2/21/2006	Female	[Member Id]	Commercial PPO	7		[Provider]	6/5/2020
[Patient Name]	8/26/1984	Female	[Member Id]	Commercial PPO	8		[Provider]	4/6/2020

Showing all 542 rows

Navigating to Medical History and Medications

2. After clicking a patient's name, you will be taken to the patient's Care Gap tab. To view medical history and medications, click the Clinical tab.

<< PREV HMSA ME (91 years) NEXT >> Notes Close >>

Male DOB:2/9/1929

Active (WithClaims) | Commercial PPO | Care Gaps: 6 | ERG Risk Score : 3.080 | ATI : 3.960 | Attach | Time Spent: 0 Min

Demographics | Contact | Automation | Physician | Contract / Insurance | Other + Expand

CASES | NOTES | FACE SHEET | **CLINICAL** | RISK PROFILE | CARE GAPS

Program Year: 2020 Change Status To: Select

<input type="checkbox"/>	Type	Care Opportunities	Actions	Created	Status	R4R Status
<input type="checkbox"/>	HMSA PTM Measure Program 2020	Influenza Vaccine (Adult) (Display Only)		4/10/2020	New	

Viewing Medical History

The Clinical tab provides a detailed overview of the patient's medical history. These details include, but are not limited to:

- **Diagnosis**
- **Allergies**
- **Medications**
- **Procedures**
- **Vitals**
- **Immunizations**
- **Lab Results**
- **Social History**

FACE SHEET		CLINICAL	
Significant Events,Diagnosis,Allergies,Medications,Procedures,Vita			
<input checked="" type="checkbox"/> Significant Events (0)			Render
<input checked="" type="checkbox"/> Diagnosis (71)		MG TABLET	
<input checked="" type="checkbox"/> Allergies(0)		.35 MG TABLET	
<input checked="" type="checkbox"/> Medications (1)		Adult medical exam w/o abnormal findings	
<input checked="" type="checkbox"/> Procedures (43)		prescription of contraceptive pills	
<input checked="" type="checkbox"/> Vitals (0)		AMP PRO	
<input checked="" type="checkbox"/> Immunizations (0)		NA AMP PR	
<input checked="" type="checkbox"/> Lab Results (0)		E	
<input checked="" type="checkbox"/> Social History (0)		, right eye	
		CREAM	

Viewing Medications

Active and Inactive

1. Filter by the 'Category' View

2. Select 'Medications' from the event dropdown

*The high level 'Medications' count will only display the count of **active** medications – This example is 0

*The detailed view will display both, **active and inactive** medications – This example is 5

The screenshot shows a software interface for viewing patient data. At the top, it displays 'Active (WithClaims)', 'Commercial HMO', and various risk scores. Below this are navigation tabs: 'Demographics', 'Contact', 'Automation', 'Physician', 'Contract / Insurance', and 'Other'. A main menu bar includes 'NOTES', 'FACE SHEET', and 'CLINICAL'. The 'View:' section has radio buttons for 'Timeline' and 'Category', with 'Category' selected. A 'Show:' dropdown menu is open, listing various categories: 'Medications (0)', 'Significant Events (0)', 'Diagnosis (41)', 'Procedures (90)', 'Vitals (1)', 'Immunizations (2)', 'Lab Results (0)', and 'Social History (0)'. The 'Medications (0)' option is highlighted with a red box and a blue circle labeled '2'. A table below shows a list of medications with columns for 'Name', 'Start', and 'Stop'. The table contains five rows of medication data.

Name	Start	Stop
ARTIFICIAL TEARS 1.4 % DROPS	6/13/2017	7/11/2017
BENZONATATE 100 MG CAPSULE	2/21/2017	3/13/2017
BENZONATATE 100 MG CAPSULE	2/21/2017	3/13/2017
FLUORIDE 1 MG TABLET CHEWABLE	1/29/2014	2/28/2014
FLUORIDE 1 MG TABLET CHEWABLE	1/29/2014	2/28/2014

Viewing Medications

Active Only

If you'd like to view just the active medications, select 'Medications' and unselect the 'Show Inactive Meds' checkbox.

The screenshot shows a user interface for viewing medical data. A dropdown menu is open under the 'Show:' label. The menu items are: Medications, Significant Events (0), Diagnosis (41), Allergies(0), Medications (0), Show Unique Value, Procedures (90), Vitals (1), Immunizations (2), Lab Results (0), and Social History (0). The 'Medications (0)' option is highlighted with a red box. Below it, there is a checkbox labeled 'Show Inactive Meds' which is currently unchecked. To the left of the dropdown, there is a 'Stop' button. To the right, there is a 'Reported' button.

Questions?

For any questions related to this training please contact Dental Network Managers Jessica Chang at 538-8904 or Jessica.Chang@BSHI.NET, or Ellie Kelley Miyahisro at 538-8996 or Ellie.Kelley-Miyashiro@BSHI.NET

Mahalo!