

# HMSA



An Independent Licensee of the Blue Cross and Blue Shield Association

## Notice to Participating Providers FEP Dental Plans and the GRID

*Great News for 2014!*

### **FEP BlueDental – beginning January 1, 2014**

Federal and postal employees who live in Hawaii are now able to choose comprehensive dental coverage, FEP BlueDental, through our national Blue Cross Blue Shield Association. The FEP BlueDental plan uses the nationwide dental network called the GRID, and has a member effective date of January 1, 2014. If you are an HMSA Dental provider participating in the GRID, your reimbursement for services provided to these members will be at your HMSA Dental contracted rate.

Today, we offer federal and postal employees medical coverage that includes some dental benefits. We currently have approximately 66,000 members in Hawaii enrolled in these medical plans. With FEP BlueDental, these employees can now choose dental coverage to complement their existing medical coverage.

For more information, such as how to identify members with this FEP BlueDental plan, benefits, where and how to submit claims, etc., please refer to the FEP BlueDental Dental Office Implementation Guide, located on our [www.bshi.net/dental/provider](http://www.bshi.net/dental/provider) dental website.

### **Other Plans with the GRID network – beginning January 1, 2014**

In 2014, members of other Blue Cross Blue Shield plans will also be able to use the GRID, in addition to the FEP BlueDental members. This means that members of Blue Cross Blue Shield plans who live in, or travel to, our service area will be able to receive in-network care from HMSA Dental providers who participate in the GRID. Your reimbursement for dental services you provide to these members will be at your HMSA Dental contracted rate.

For more information, such as checking eligibility and specific plan benefits, where and how to submit claims, etc., please refer to the back of the member's card, and call the designated plan's customer service line.

### **Federal Employee Program (FEP) – Members with the FEP Standard and Basic Options**

As a new member benefit, effective January 1, 2014, members with the FEP Basic and Standard plans will have access to our full HMSA provider network - statewide. If you are an HMSA Dental provider, your reimbursement for services provided to these members will be at your HMSA Dental contracted rate.

For more information, such as how to identify members with this plan, benefits, where and how to submit claims, etc., please refer to Dental Manual Section on Federal Employee Program, located on our [www.bshi.net/dental/provider](http://www.bshi.net/dental/provider) dental website.

If you have questions, please contact your Dental Network Manager, Robin Williams at 538-8952 or Kathy Oide at 538-8951.

## Claims and Customer Service Contact Information

Plan	Schedule of Allowances	Customer Service	Claims Address	Electronic Claims Payor ID
<ul style="list-style-type: none"> <li>HMSA PPO</li> <li>HMSA Plan for Federal Employees (00F)</li> </ul>	PPO Fee Schedule	(808) 948-6440  Toll free: 800-792-4672	Hawaii Medical Service Association P.O. Box 1187 Elk Grove Village, IL 60009-1187	HMSA1
<ul style="list-style-type: none"> <li>HMSA DHMO</li> <li>HMSA Plan for Federal Employees (117)</li> </ul>	DHMO Fee Schedule	(808) 948-6440  Toll free: 800-792-4672	Hawaii Medical Service Association P.O. Box 1187 Elk Grove Village, IL 60009-1187	HMSA1
Federal Employee Program (FEP) <b>Standard and Basic Options</b>	PPO Fee Schedule	(808) 948-6281  Toll free: 800-966-6198	HMSA - FEP Dental P.O. Box 1346 Honolulu, HI 96807-1346	Not Available
Federal Employee Program (FEP) <b>BlueDental</b>	PPO Fee Schedule	In the U.S. (855) 504-2583  International Call Collect (651) 994-2583	FEP BlueDental Claims P. O. Box 75 Minneapolis, MN 55440-0075	Not Available
Out of State Grid Member	PPO Fee Schedule	Member's Home Plan (see member's ID card)	Member's Home Plan (see member's ID card)	Not Available